

From: DPA EIS Helpdesk

Sent: Friday, November 01, 2002 8:30 AM

To: ALL DPA Statewide Staff; ALL DPA State Associates; DFYS Eligibility Staff

Subject: NSTAR unavailable

**BROADCAST TO ALL DPA STAFF
FROM SYSTEMS OPERATIONS**

We have received word from CSED that NSTAR is down due to the processing of their batch jobs. We will let you know when it will be available again.

Thanks for your patience,
DPA EIS Helpdesk